

Product Retirement Notice

PRN # 14 - 03

March 13, 2014

Dolphin 9700 and Dolphin 9700 Accessories End of Life Plan

This notice serves as formal communication of Honeywell Scanning & Mobility's intent to discontinue the following product(s):

- Dolphin 9700 Terminals (Table 1)
- Dolphin 9700 Accessories (Table 2)

Regions Affected:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Asia Pacific (AP) | <input checked="" type="checkbox"/> Europe, Middle East, Africa (EMEA) |
| <input checked="" type="checkbox"/> Latin America (LA) | <input checked="" type="checkbox"/> North America (NA) |

Reason for Retirement:

Since its 2010 introduction, the Dolphin 9700 has filled an important position in the Honeywell product portfolio, meeting the needs of retail, healthcare, and field service segments. However, important technological advances have been made since the Dolphin 9700 introduction. These advances have led to Dolphin 9700 supply limitations.

This retirement notice attempts to identify all part numbers affected by the discontinuation of the Dolphin 9700. It is possible that some part numbers were missed in the list provided. Honeywell reserves the right to include omitted part numbers if they are related to the products listed above, even if the part number is not specifically listed in this notice. Those omitted part numbers are subject to the terms specified within this document. If you are unsure of a specific part number, please contact your Honeywell representative for clarification.

For more information:

www.honeywellaidc.com

Honeywell Scanning & Mobility

9680 Old Bailes Road

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Table 1: Dolphin 9700 Terminals

Part Number	Description
9700LP0003N12E	9700/802.11a/b/g/BT/SR Imager Bracket Aimer /Numeric/256MB X 1G/WM6.5 Classic/English
9700LP0003Q12E	9700/802.11a/b/g/BT/SR Imager Bracket Aimer /QWERTY/256MB X 1G/WM6.5 Classic/English
9700LP0003Q12EH	9700/802.11a/b/g/BT/SR Imager Bracket Aimer/QWERTY/256MB X 1G/WM6.5 Classic/English/Healthcare
9700LP0004Q12E	9700/802.11a/b/g/BT/SR Imager Bracket Aimer/QWERTY/256MB X 1G/WM6.5 Classic/English
9700LP0007N12EH	9700/802.11a/b/g/BT/SF Imager Green Aimer /Numeric/256MB X 1G/WM6.5 Classic/English/Healthcare
9700LP0007N14EH	9700/802.11a/b/g/BT/SF Imager Green Aimer /Numeric/256MB X 1G/WM6.5 Classic/QVGA/English/Healthcare
9700LP0007Q12EH	9700/802.11a/b/g/BT/SF Imager Green Aimer /QWERTY/256MB X 1G/WM6.5 Classic/English/Healthcare
9700LP0007Q14EH	9700/802.11a/b/g/BT/SF Imager Green Aimer /QWERTY/256MB X 1G/WM6.5 Classic/QVGA/English/Healthcare
9700LP00C3N12E	9700/802.11a/b/g/BT/Camera/SR Imager Bracket Aimer /Numeric/256MB X 1G/WM6.5 Classic/English
9700LP00C3Q12E	9700/802.11a/b/g/BT/Camera/SR Imager Bracket Aimer/QWERTY/256MB X 1G/WM6.5 Classic/English
9700LP00C3Q12EH	9700/802.11a/b/g/BT/Camera/SR Imager Bracket Aimer/QWERTY/256MB X 1G/WM6.5 Classic/English/Healthcare
9700LP00C4Q12E	9700/802.11a/b/g/BT/Camera/SF Imager Bracket Aimer/QWERTY/256MB X 1G/WM6.5 Classic/English
9700LP00C7N12EH	9700/802.11a/b/g/BT/Camera/SF Imager Green Aimer /Numeric/256MB X 1G/WM6.5 Classic/English/Healthcare
9700LP00C7Q12EH	9700/802.11a/b/g/BT/Camera/SF Imager Green Aimer /QWERTY/256MB X 1G/WM6.5 Classic/English/Healthcare
9700LP00C7Q14EH	9700/802.11a/b/g/BT/Camera/SF Imager Green Aimer /QWERTY/256MB X 1G/WM6.5 Classic/QVGA/English/Healthcare
9700LP-04194L	9700/802.11a/b/g/BT/GSM/HSDPA/GPS/Camera/SR Imager Bracket Aimer /Numeric/256MB X 1G/WM6.5 Prof/English
9700LP-05287	9700/802.11a/b/g/BT/SF Imager Green Aimer /QWERTY/256MB X 1G/WM6.5 Classic/QVGA/English/Healthcare
9700LP-06222	9700/802.11a/b/g/BT/Camera/SR Imager Bracket Aimer/QWERTY/256MB X 1G/WM6.5 Classic/English/Healthcare
9700LP0G03N12E	9700/802.11a/b/g/BT/GPS/SR Imager Bracket Aimer /Numeric/256MB X 1G/WM6.5 Classic/English
9700LP0G03Q12E	9700/802.11a/b/g/BT/GPS/SR Imager Bracket Aimer /QWERTY/256MB X 1G/WM6.5 Classic/English
9700LP0GC3Q12E	9700/802.11a/b/g/BT/GPS/Camera/SR Imager Bracket Aimer /QWERTY/256MB X 1G/WM6.5 Classic/English
9700LPW003N11E	9700/802.11a/b/g/BT/GSM/HSDPA/SR Imager Bracket Aimer /Numeric/256MB X 1G/WM6.5 Prof/English
9700LPW003Q11E	9700/802.11a/b/g/BT/GSM/HSDPA/SR Imager Bracket Aimer /QWERTY/256MB X 1G/WM6.5 Prof/English
9700LPWG03N11E	9700/802.11a/b/g/BT/GSM/HSDPA/GPS/SR Imager Bracket Aimer /Numeric/256MB X 1G/WM6.5 Prof/English
9700LPWG03Q11E	9700/802.11a/b/g/BT/GSM/HSDPA/GPS/SR Imager Bracket Aimer /QWERTY/256MB X 1G/WM6.5 Prof/English
9700LPWGC3N11E	9700/802.11a/b/g/BT/GSM/HSDPA/GPS/Camera/SR Imager Bracket Aimer /Numeric/256MB X 1G/WM6.5 Prof/English
9700LPWGC3N21E	9700/802.11a/b/g/BT/GSM/HSDPA/GPS/Camera/SR Imager Bracket Aimer /Numeric/256MB X 1G/4GB SD/WM6.5 Prof/English
9700LPWGC3Q11E	9700/802.11a/b/g/BT/GSM/HSDPA/GPS/Camera/SR Imager Bracket Aimer /QWERTY/256MB X 1G/WM6.5 Prof/English
9700LPWGC3R11E	9700/802.11a/b/g/BT/GSM/HSDPA/GPS/Camera/SR Imager Bracket Aimer /Arabic/256MB X 1G/WM6.5 Prof/English

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Table 2: Dolphin 9700 Accessories

Part Number	Description
9700-BATTDOOR	Dolphin 9700 battery door
9700-BATTDOORHC	Dolphin 9700 Health Care battery door
9700-BOOT	Dolphin 9700 protective rubber boot cover
9700-BTEC-1	Dolphin 9700 Extended Battery Pack
9700-CB	Dolphin 9700 Charge Base. Four-bay terminal charging cradle. Includes power cord and power supply.
9700-DEX	DEX communication cable kit with snap on terminal connector cup.
9700-EHB	Dolphin 9700 Ethernet Base. Single bay charging cradle with Ethernet and USB ports for communications and auxiliary battery well for charging an extra battery. Includes power cord and power supply.
9700-HB	Dolphin 9700 Home Base. Single bay charging cradle with USB and serial (RS-232) ports for communications and auxiliary battery well for charging an extra battery. Includes power cord and power supply.
9700-HB2-1	Dolphin 9700 Home Base. Single bay charging cradle with USB and serial (RS-232) ports for communications and auxiliary battery well for charging an extra battery. Includes power cord and power supply. FOR HEALTHCARE ONLY.
9700-HOLSTER	Dolphin 9700 carrying holster with integrated belt clip and spare battery pouch.
9700-MB-12	Dolphin 9700 Mobile Base Vehicle Kit. Mobile charging cradle with a serial (RS-232) port for communications. Includes universal mounting bracket and 12V cigarette lighter power adapter.
9700-MB-24	Dolphin 9700 Mobile Base Truck Kit. Mobile charging cradle with a serial (RS-232) port for communications. Includes two universal mounting brackets and 24-48V direct connect power cable.
9700-MC	Dolphin 9700 Mobile Charge Cable kit. Includes 12V vehicle charging adapter and terminal cup.
9700-MSCR	Dolphin 9700 Magnetic Stripe and Smart Card reader module. Snap fits onto bottom of Dolphin 9700 terminal. Includes demo application and Quick Start Guide.
9700-NB	Dolphin 9700 Net Base. Four-bay Ethernet communications and charging cradle. Includes power supply and cord.
9700-QC	Dolphin 9700 Quad Charger. Four-slot battery charger. Includes US power cord and power supply.
9700-RS232	Dolphin 9700 Serial communication cable with snap on terminal connector cup
9700-SCRPRO3	Dolphin 9700 Screen Protectors
9700-STRAP	Dolphin 9700 hand strap kit. Includes mounting hardware.
9700-STRAPHC	Dolphin 9700 Health Care hand strap kit. Includes mounting hardware.
9700-STYLUS3	Dolphin 9700 stylus with tether kit. Can be used on terminal and bases. 3 per pack.
9700-USB	Dolphin 9700 USB communication cable with snap on terminal connector cup

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Limited Availability Notice:

Due to supply limitations, some or all of the of Dolphin 9700 Terminals and Accessories ordered from the 'End of Life' announcement date and the 'Last Time Buy' date may not be available for order. Table 3 shows the approximate number of terminal part numbers remaining for sale. Honeywell will provide quarterly updates to the quantities available for sale.

These part numbers will be available on a first, come first serve basis. Please work with your Honeywell representative to ensure ordered products are commercially available.

Table 3: Available Dolphin 9700 terminals for sale	
As of:	Available terminal quantity for order
February 2014	2,236

Recommended Replacement Products:

If the Dolphin 9700 part number you are attempting to order is not commercially available, Honeywell recommends the following replacement products (Table 4):

Honeywell Dolphin 7800

Dolphin 7800 is the next generation Dolphin 9700. Purpose-built to provide best in class barcode scanning, easy keyed data entry and a smaller more easily stowed form factor. In comparison to Dolphin 9700, the Dolphin 7800 offers superior imaging technology, improved WLAN antennae, options for CDMA, GOBI, or GSM WWAN radio, option for Android or WEH 6.5, and a more compact form factor. Similar SDKs make porting applications from Dolphin 9700 to Dolphin 7800 a relatively seamless process.

[Dolphin 7800 Product Page](#)

Intermec CN70 and CN70e

Intermec CN70 and CN70e are ideal for field-mobility applications that demand a compact form factor with no compromise on ruggedness. Next-generation architecture, combined with market-leading wireless communications and data capture capabilities, delivers optimal worker productivity. In comparison to Dolphin 9700, CN70 and CN70e offers superior imaging technology, improved WLAN antennae, stronger processor, options for CDMA, Flexible Network, or GSM WWAN radio.

There are multiple configurations to satisfy different use case needs. Please contact your Honeywell representative for more information.

[CN70 and CN70e Product Page](#)

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Table 4: Recommended replacement products			
Product type	Dolphin 9700 PN	Dolphin 7800 replacement PN	Intermec CN70 replacement PN
Wifi only	9700LP0xxxxxxx	7800L0x-xxxxxxx	CN70xx3Kx00xxxx
Wifi only (Healthcare)	9700LP0xxxxxxxH	7800L0x-xxxxxxxH	No healthcare version available
WWAN	9700LPWxxxxxxx	7800LCx-xxxxxxxV 7800LCx-xxxxxxxS 7800LGx-xxxxxxx 7800LWx-xxxxxxx	CN70xx3KxF2xxxx CN70xx3KxF3xxxx CN70xx3KxU2xxxx CN70xx3KxU3xxxx CN70xx3KxU5xxxx CN70xx3KxD5xxxx CN70xx3KxD6xxxx

Timeline of Events:

The following timeline pertains to all eligible Dolphin 9700 part numbers. These dates are subject to change.

- Table 5: Dolphin 9700 Terminal Product Retirement Schedule
- Table 6: Dolphin 9700 Accessory Product Retirement Schedule

Table 5: Dolphin 9700 Terminal Product Retirement Schedule									
Part Number	Last Time Buy	Last Time Ship	Stock Rotation Request	Stock Rotation Return	Last 5 Year Service Contract Buy	Last 3 Year Service Contract Buy	Last Service Renewal	Last Contract Service	End of Service
Terminals (Table 1)	9/30/2014	12/31/2014	3/15/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019

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Table 6: Dolphin 9700 Accessory Product Retirement Schedule

Part Number	Last Time Buy	Last Time Ship	Stock Rotation Request	Stock Rotation Return	Last 5 Year Service Contract Buy	Last 3 Year Service Contract Buy	Last Service Renewal	Last Contract Service	End of Service
9700-BATTDOR	9/30/2017	12/31/2017	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-BATTDORHC	9/30/2017	12/31/2017	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-BOOT	9/30/2017	12/31/2017	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-BTEC-1	9/30/2017	12/31/2017	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-CB	9/30/2015	12/31/2015	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-DEX	9/30/2014	12/31/2014	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-EHB	9/30/2015	12/31/2015	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-HB	9/30/2015	12/31/2015	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-HB2-1	9/30/2015	12/31/2015	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-HOLSTER	9/30/2017	12/31/2017	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-MB-12	9/30/2015	12/31/2015	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-MB-24	9/30/2015	12/31/2015	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-MC	9/30/2015	12/31/2015	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-MSCR	9/30/2017	12/31/2017	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-NB	9/30/2015	12/31/2015	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-QC	9/30/2015	12/31/2015	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-RS232	9/30/2014	12/31/2014	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-SCRPRO3	9/30/2017	12/31/2017	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-STRAP	9/30/2017	12/31/2017	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-STRAPHC	9/30/2017	12/31/2017	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-STYLUS3	9/30/2017	12/31/2017	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019
9700-USB	9/30/2014	12/31/2014	2/28/2014	3/31/2014	Immediate	12/31/2014	12/31/2016	12/31/2017	12/31/2019

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Service and Warranty:

Honeywell will maintain our commitment to our customers by supporting and servicing discontinued product at all worldwide service centers throughout the life of all warranties in place, as long as the required parts are commercially available.

Contact:

Honeywell Scanning & Mobility is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

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